



March 16, 2020

Re: Statement on Coronavirus

Dear Valued Patient,

As always, the health and safety of our patients and team is our top priority. We will continue to follow very strict universal precautions for sanitation and disinfection as set forth by the ADA and CDC (e.g. disinfecting rooms between patients, sterilizing instruments, washing hands with soap and water, glove/mask use, etc.) Keep in mind that as the situation evolves, our protocols may change daily, thus altering your experience at our office.

In addition to our standard procedures, we are now implementing the following:

- All patients will be screened either over the phone or in person for symptoms of cough, fever, and respiratory symptoms, as well as travel to and/or contact with any person who has traveled outside of the country within the past 14 days.
- Taking temperatures of anyone entering our building, including all team members, patients, and visitors. Any patients or visitors with a temperature greater than 99.4°F will be rescheduled to a later date; team members will be sent home.
- We are directing patients who suspect they may have the virus (with flu-like symptoms such as fever, cough or shortness of breath) to stay home and isolate themselves.
- We are going beyond standard requirements for cleaning and disinfecting our exam rooms and public/patient areas.
- In an effort to decrease potentially contaminated surfaces, all magazines, toys, games, and other contaminable items have been removed temporarily from our waiting room.

At this time, Northcutt Dental is planning on continuing to see patients during our regular business hours. However, the Coronavirus is a fluid matter and our response may change. Thank you in advance for your patience as we navigate this challenging situation one day at a time and determine how best to continue serving our patients and team.

Sincerely,

Dr. David Northcutt